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## WARRANTY CERTIFICATE

## **GENERAL TERMS AND CONDITIONS**

Lion Chemtech Co., Ltd. will warrant its Solid Surface materials against manufacture defects for the period of 10 years from the shipment date. This Limited 10-Year Warranty against defective materials only applies to Lion Chemtech's Solid Surface products, which are stored, handled, fabricated, installed, and used in the manner recommended in the Lion Chemtech's Fabrication Manual, Care & Maintenance Guide, Technical Bulletins, and other standards that are known in the Solid Surface industry.

## THIS WARRANTY DOES NOT COVER THE FOLLOWING;

- 1. Misuse
- 2. Abuse
- 3. Improper installation or maintenance
- 4. Failure to follow instructions provided in Lion Chemtech's User Guide (available at <u>www.tristonesurfaces.com</u>) including, but not limited to, fabrication, installation, care, maintenance, etc.
- 5. Physical, chemical or other abuse including, but not limited to, damage from improper cleaning solutions such as bleach or drain cleaner, damages from vandalism, stains, scratches, water spots, and dropping of heavy/sharp objects.
- 6. Excessive heat exposure to a degree that would cause the product to display white marks, cracks and other unreasonable defect.
- 7. Acts of nature including, but not limited to, weather effects, fire, flood extreme exposure to the outdoors.
- 8. Removal or dissatisfaction in appearance of accessory items including, but not limited to, joints, seams, adhesive, caulk, etc.
- 9. Minor conditions such as scratches, stains, burn marks, water stops and other. Due to the unique properties of Lion Chemtech's Solid Surfaces, these minor conditions can be corrected by following techniques specified in Lion Chemtech's Care & Maintenance (available at <u>www.tristonesurfaces.com</u>)
- 10. Poor workmanship of the Fabricator or Installer
- 11. Color variation from the sample
- 12. Damages from other than manufacturing defect

Sincerely yours,

